

Plan Activity Statement



The Plan Activity Statement makes it easy for you to find the information and answers you need — and it's right on your member website, highmarkbcbs.com.



Claims and Spending Details in One Statement

The Plan Activity Statement shows both claims information and spending account activity in a single user-friendly statement. This applies if you're enrolled in both medical coverage and a health spending account, including:

- Health Savings Accounts (HSAs)
- Health Reimbursement Accounts (HRAs)
- Medical Flexible Spending Accounts (FSAs)

Find Your Statements Online

Log in to your member website to download your Plan Activity Statement.

- Click the **Claims** tab.
- Find the expense you want to review.
- Click the **arrow** to display details.
- Click on the **link** to download the Plan Activity Statement.

Follow these steps to request email notification when a Plan Activity Statement is available:

- Click on **Your Account** in the upper right of the home page.
- Choose **Account Settings** from the dropdown menu.
- Click on **Contact Preferences** to select your communications preferences.



Easy to Read and Understand

The Plan Activity Statement gives you a clear, all-in-one view of what services have been performed, what they cost, what has been paid and the amount you may owe.

The Plan Activity Statement information includes:

- **Medical Claims** that have been submitted, reviewed and paid, and what you may still owe for medical services
- **Expenses** that have been submitted, processed and paid from a spending account
- **Year-to-date progress** toward your deductible and out-of-pocket maximums, both in-network and out-of-network

Learn more about it

View the Plan Activity Statement video.

Go to the **Spending** tab and click the link to **Educational Materials**.